

Meet Tracy

**Home Manager
Whitehatch,
Surrey**



About Tracy

Tracy first joined Whitehatch as a Support Worker after being encouraged by her Nan, who had seen her caring nature firsthand. Although she was new to working in care, Tracy already had experience supporting her Nan alongside her role as a school catering assistant, so helping others had always been close to her heart.

From the beginning, Tracy showed kindness, dedication and a real passion for supporting adults with learning disabilities. Her confidence quickly grew, and she went on to become Practice Lead and then Deputy Manager, building strong relationships with the people we support and her team along the way.

Today, Tracy is proud to be Home Manager at Whitehatch. She leads with warmth, care and a strong focus on helping people feel happy, supported and able to enjoy active lives. Her journey is a lovely example of how compassion, hard work and the right support can grow into a rewarding career.

"I'm proud to lead a team that supports people with care, respect and encouragement, helping them build confidence and enjoy new experiences".

Tracy's key skills

- Team leadership
- Communication
- Adaptable and responsive
- Mental health first-aider
- Level 5 Health and Social Care Diploma
- Committed to professional development

Tracy's Successes

One of Tracy's proudest achievements has been completing her Level 5 diploma while leading Whitehatch during a busy time.

Tracy is proud of the strong relationships she has built with the people we support and their families, as well as the calm, caring support she gives when someone is having a difficult moment. Tracy always takes a person-centred approach, making sure people understand what is happening and feel included every step of the way.

Looking ahead, Tracy would love to improve the garden and sensory areas at Whitehatch and support her team to create more fun, active opportunities, from cooking sessions and bike rides to positive risk taking that helps people build confidence and enjoy new experiences.

"I want to bring joy to every person we support. Having fun should be part of everyone's day".

Get to know Tracy



Favourite colour –
Pink



Favourite meal –
Cheesy chips



Favourite hobby –
Walking



Favourite animal –
Lion



Bucket list holiday –
African Safari