

Meet Tracey

Home Manager Newton House, Berkshire



About Tracey

Tracey has worked in learning disability services throughout her career, bringing nearly 40 years of experience to her role. Since moving into management positions, she has had the opportunity to work with many incredible people and develop a strong understanding of person-centred care, leadership and support.

Tracey joined Achieve together in 2011 as the manager of Newton House and plans to remain in the role until she retires. She has a wealth of experience in supporting people whose behaviours may challenge and is passionate about promoting positive behaviour support.

“Over the years, I have learnt the importance of listening, so I can provide the best tailored support based on each persons needs and wants. Person-centred care is about seeing the person first and helping them live the life they want.”

Tracey's key skills

- Person centred care
- Coaching and mentoring
- Quality assurance, safeguarding and risk management
- NVQ Care Level 4
- NVQ Management Level 4
- PASS+PORT Instructor

“I feel proud of the loyalty I have shown throughout my career, having worked for only two employers in care.”

Tracey's successes

Tracey helped to make a very special family moment possible for a person she was supporting at Newton House. With careful planning over a period of a year, the person was able to attend his sister's wedding with confidence.

Tracey focused on working closely with his family, using videos, photos, clothing trials and a clear plan for the day to help him feel prepared. Thanks to her support, he enjoyed the celebration very much and was able to create happy memories he and his family will always treasure.

Get to know Tracey



Favourite hobby –
Jewellery Making



Favourite meal –
Beef and broccoli in
oyster sauce



Favourite colour –
Green



Favourite animal –
Penguin



Bucket list holiday –
New Zealand