

Meet Michelle

Home Manager Addington Road, Residential Home



About Michelle

Michelle has worked within the care sector for the past 11 years, starting in facilities management before finding her true path as a support worker.

Since then, she has worked with inspiring team members and supported many amazing people who have helped shape both her career and who she is today. Through a range of roles and experiences, Michelle has built her confidence and knowledge, leading her to her current role as a Registered Manager.

She holds an NVQ Level 3 and is currently working towards her Level 5 in Health and Social Care.

"What I am most proud of is the people I have supported throughout my career. Seeing people grow in confidence, achieve their goals, improve their independence, or simply feel happy and supported is the most rewarding part of working in care for me."

Michelle's key skills

- Person-centred care (planning and delivery)
- Positive behaviour support
- Mental health support
- Leadership and team management
- CQC compliance and regulatory standards
- Quality assurance and service improvement

"I believe my experience across different roles within care has helped me develop patience, resilience, empathy, and strong leadership skills."

Michelle's successes

Michelle has worked across many areas of care and is known for staying calm and professional in busy or challenging situations. She is especially passionate about behaviour support and mental health, and cares deeply about helping people feel understood, supported and empowered. Michelle has also played an important part in supporting homes through times of change, bringing guidance, stability and a positive approach to both teams and the people they support. What means the most to her is seeing people grow in confidence, gain independence and feel happy, safe and valued.

Get to know Michelle



Favourite hobby –
Watching my grandson
play football



Favourite meal –
Roast Dinner



Favourite colour –
Green



Favourite animal –
Giraffe



Bucket list holiday –
Hong Kong