

# Meet Pauline

## Home Manager Meesons Lodge, Thurrock



### About Pauline

Pauline has been part of Achieve together for seven and a half years. She joined Greenwich Outreach as a Coordinator before progressing to manage the outreach service. She then became Home Manager at our supported living home in Greenwich. Wanting to work closer to her home, Pauline moved to Meesons Lodge, where she is proud to lead the team and support people to live with confidence, independence and purpose.

Pauline's career in social care began in domiciliary care, which fitted around family life while her children were young. She later provided respite support before moving into residential services for people with learning disabilities. Since then, Pauline has continued to develop her experience and remains passionate about providing person-centred support that makes a positive difference.

### Pauline's key skills

- Team leadership
- Communication
- Person-centred care
- Level 5: Leadership in Health and Social Care

### Pauline's Successes

One of Pauline's proudest achievements was supporting a person to achieve their ambition of flying a plane. As a full-time wheelchair user with learning disabilities, the person's goal needed thoughtful planning and personalised support to make the experience possible.

Pauline worked closely with them to understand their goal, overcome any barriers and ensure they felt safe and supported throughout. Seeing them take to the skies was a wonderful moment and a powerful example of how the right support can help people achieve goals that may once have felt out of reach.

"I am proud of my ability to build meaningful connections with people who communicate without words. Seeing someone's face light up when we understand each other, and knowing they feel comfortable and trust me, is incredibly rewarding."

"I am passionate about helping Meesons Lodge continue to grow and creating a warm, welcoming home where every person feels happy, supported and proud of where they live."

### Get to know Pauline



Favourite colour –  
Purple



Favourite meal –  
Pie and mash potatoes



Favourite hobby –  
Reading



Favourite animal –  
Dog



Bucket list holiday –  
Australia