



# Meet Samantha Neal

Home Manager  
Arundel House, Essex

## About Samantha

Samantha joined Achieve together in 2024 from another provider after previously working in retail and the police force. Samantha is committed to high standards and excels at leading teams through change to deliver improvements in care for the people she supports. Samantha's key driver is delivering person-centred support that makes a meaningful difference to people's lives and she embodies the Achieve together values.

"My proudest achievement in care is being a strong and consistent voice for people who are unable to advocate for themselves".

## Samantha's key skills

- Quality, safety, accountability and person-centred care.
- Infection prevention and control – supporting best practice, compliance and continuous improvement within our services.
- Investigations Champion – leading investigations in the local area, learning from incidents and driving relevant service improvements/outcomes.

"I am driven, outcome-focused, and passionate about seeing tangible improvements for the people we support and the teams I lead."

## Samantha's successes

Through her person-centred approach Samantha has excelled at being a strong and consistent voice for the people she supports that are unable to advocate for themselves. Her determination and persistence ensures that the people in her care get the support they need and are safeguarded from harm.

Samantha specialises in problem-solving within complex, high-intensity environments, particularly where needs, behaviours, or circumstances can change quickly. This includes supporting people with behaviours that may challenge, complex emotional needs, and supporting teams through periods of pressure, change, or uncertainty. She is confident in managing and responding to intense or difficult situations, remaining calm and focused while making clear, timely decisions that prioritise safety, wellbeing, and positive outcomes.

## Get to know Samantha



Favourite colour –  
Green



Favourite meal –  
Lahmacun



Favourite hobby –  
Rally driving



Favourite animal –  
Otter



Bucket list holiday –  
Texas