



Meet Jacci Woodhouse

Home Manager, Merrington Grange, Shropshire

About Jacci

Jacci has been at Achieve together for over 15 years. After starting work as a support worker, she has worked her way up with roles including Key Worker, Practice Lead, Deputy Manager and for the last 5 years has been Manager at Merrington Grange.

Jacci's Qualifications

- NVQ level 3 health and social care
- Diploma level 5 leadership and management in adult care
- British Horse Society Assistant Instructor
- NVQ level 2 assessor D32/33

Jacci is also one of our lead trainers in PASS+PORT™ our accredited positive behaviour support model that prioritises quality of life, safety and human connection by empowering teams to reduce restrictions and build positive, meaningful relationships.



“Getting a good in our most recent CQC inspection was wonderful, it was previously Requires Improvement. The goal is to get Outstanding next time”.

“The most important thing to me in my job is give the best support I can to the people that live at Merrington and to build a team around them that value, respect and care for them and to help them live the life they want to”.

Jacci's successes

Since taking over management at Merrington Grange, Jacci has built a team of dedicated support workers that have increased in number from 18 to 35, with no agency use. The people who live at Merrington Grange are now supported by a familiar team who know, value and respect them.

In 2024 Jacci received the Darryl Chapman Award for health promotion at our annual Heroes Awards for her work helping two of the people we support to cope with life changing diagnosis. She offered exceptional levels of care and support to both them and their families through their last days and hours.

“I aim to give the people we support the home they want and for them to always feel cared for, safe, understood, important and listened to”.

Get to know Jacci



Favourite colour – Orange



Favourite meal – Egg butty



Favourite hobby – Horse riding



Favourite animal – Dogs



Bucket list holiday – River cruise on the Danube