

# Meet Ernestine

Home Manager  
Rosebank Lodge, Merton



## About Ernestine

Ernestine's career in care started back in 2007 when she initially worked for an agency. She enjoyed the work and so joined the organisation as a Support Worker. She quickly worked her way up becoming a Home Manager, Senior Manager and also worked in regional roles. She's been with the company for 18+ years and is now the Registered Manager at Rosebank Lodge where she uses all of her experience to deliver excellent care to the people we support.

## Ernestine's key skills

Ernestine holds a Level 5 Leadership in Health & Social Care Diploma. Her key skills include good communication and rapport with her team. She shares the skills and knowledge built up from a long career in care to help develop and support her team to grow the provision at Rosebank Lodge and further their own careers.

"I'd love to support Rosebank Lodge in achieving an 'Outstanding' rating in our next CQC inspection".

## Ernestine's successes

Ernestine has a 100% record of achieving Good in all CQC inspections of the services she has managed and is really proud of this achievement. She's working really hard to score 'Outstanding' in their next assessment.

Employee retention is key to Ernestine's success and she is pleased to have a strong and stable team at Rosebank Lodge that knows the individuals we support well and can provide the highest levels of care.



## Get to know Ernestine



Favourite colour –  
White



Favourite meal –  
Chicken, chips & salad



Favourite hobby –  
Cooking



Favourite animal –  
Dog



Bucket list holiday –  
Dubai