

# Impact Report Highlights

April 2022 – March 2023



These are the highlights of what was written in Achieve together Impact Report for April 2022 to March 2023.



Impact Report is a document about all of the great things we achieved in 2022 - 2023.



Emma Pearson, Chief Executive Officer, says she is very happy to see that people we support are going out, enjoying activities and clubs again after the pandemic.

## Pillar 1: People we support at the centre of what we do



We put people we support at the centre of everything we do.



People we support completed our People's Survey to tell us what we do well and what we can do better. Most people said they were happy with their support.



We are going look at ways to better support spirituality, sexuality and employment.



Lots of people we support are already working in jobs such as in shops, cleaning and working with Achieve together. People said they really enjoy their jobs.



Self-advocacy group Campaign 4 Change made a Mystical Story video about people with profound and multiple learning disabilities being seen by everyone and involved in everyday life.

[Mystical People Sensory Story - YouTube](#)



Unity is a co-production group in Achieve together where people we support work as equal partners with team members on many projects.



Unity and Campaign 4 Change have worked together with team members to make sure that everyone knows about the Wheel of Engagement. We made podcasts on a different topic each month.



Unity helped at Driving up Quality events in England and Wales.



We have received lots of good feedback from people we support and their families about what people have achieved and enjoyed in their lives.

## Pillar 2: Inspiring Teams



We want team members to feel valued and recognised for all they do.



We now give a prize to the Manager of the Month and the Employee of the Month to thank them for great work. Unity help to choose the winners.



Lots of team members have been part of Career Adventures - this is a way for Support Workers to learn new skills, gain new experiences and higher pay in their job.





Lots of team members are also doing apprenticeships. This is when they learn at work to get qualifications and skills.



People we support and team members have done Mental Health First Aid Training.

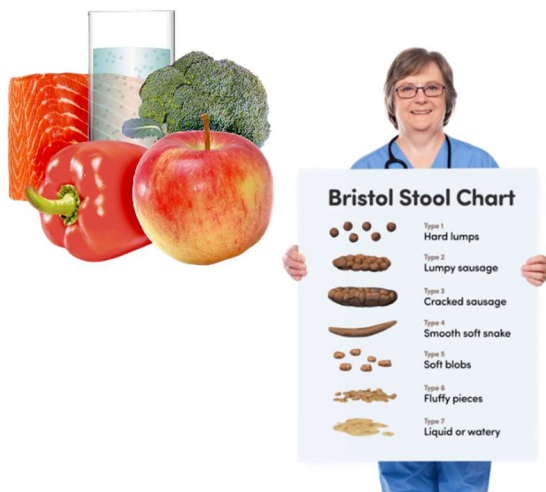


Team members said in a survey that they understood our values and goals.

## Pillar 3: Making Achieve together better



We have focused on health plans and healthy living to help everyone keep well.



We promoted bowel health so support teams have the knowledge and skill to support people well with constipation and avoiding problems with their bowels.



We have given managers extra training so they can make sure people get excellent support to manage their emotions.

From my experience the team  
always treat my relative well.



In our Family Survey most family members said they feel comfortable speaking to the manager about anything.

I like my key workers. We  
Talk about my goals and  
new activities I want to try.



We have started to do inspections about Quality of Life.

radar  
healthcare



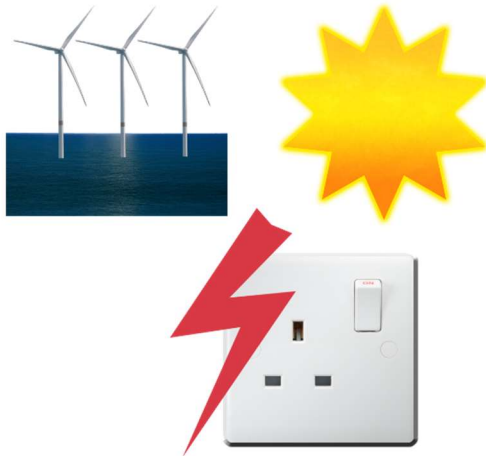
RADAR is a new computer system for writing down risks we notice. It has helped us to understand risk better and manage it well.



## Pillar 4: Sustainability and Growth



Sustainability means working in a way that doesn't make things worse for people in the future and the planet.



We use 100% renewable electricity. This means that the electricity we use is made from things that will never end such as the sun, wind or water.



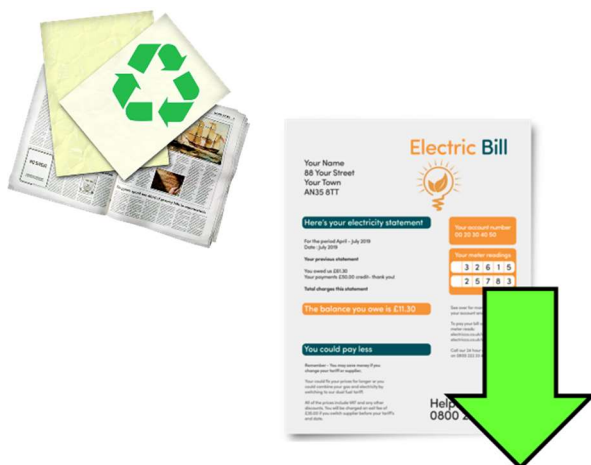
We pay attention to how much water we use so that we don't use too much.



We are now recycling batteries and old computers and phones. We want to recycle even more and create less waste.



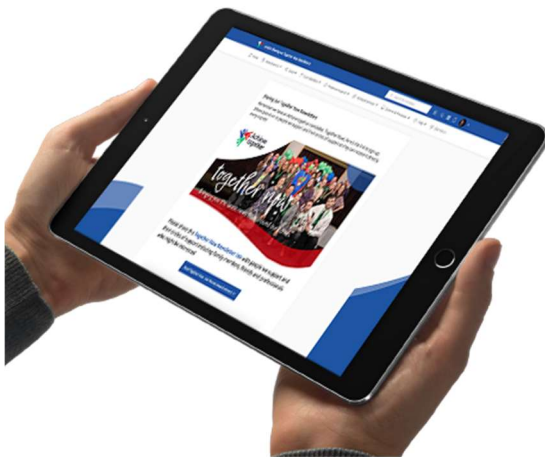
We encourage team members to use electric cars and work from home where they can.



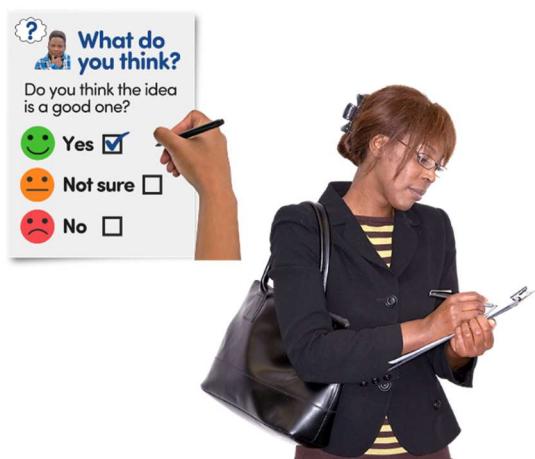
We use recycled paper in all our offices. We are going to make homes more sustainable.



Almost all of our team members use the AchieveApp to get news and information from Achieve together.



We now send out **Together now** Newsletter to more than 1200 family members, professionals we work with and team members.



We did a survey of professionals for example Social Workers, GPs and therapists. Most professionals said that we were using person-centred support well. They said our teams are good at working with them.



Campaign 4 Change members spoke at conferences to let people know how important it is that people with disabilities are included, their views heard, and rights respected



Campaign 4 Change and Unity member Mary Woodall co-chaired the national Learning Disability England conference.



We send newsletters to 5,498 professionals about spare rooms, helpful information and stories of people we support achieving goals.



We held another Heroes Awards to celebrate the great work of team members at Achieve together. Unity judged and co-presented the awards with Executive Team members.



People were able to watch the Heroes Awards from their home to cheer on the finalists.



We won Specialist Care Provider of the Year for great support to people with profound and multiple learning disabilities.





We won another award for our work with people with mental health issues.



We were finalists for eight awards at the National Learning Disabilities and Autism Awards.



The Deputy Manager at our Willesden Lane home won a Supported Living Carer award from Brent Council.