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Visiting Loved Ones in Supported Living Settings

Dear Family Member,

New guidance has been released from the government about visiting loved ones in care homes which we want to update you on. You can find the full government guidance [here](#).

What it means for you

The government has now removed the restrictions on the amount named visitors that the people we support may have. This means that now extended family/friends will be able to visit as well as the 5 people previously agreed.

Supported Living Services

All of the people we support within our Supported Living services are subject to the same restrictions as you or I and there are no restrictions on the number of visitors that the people we support may have.

However, the risk of Covid-19 is still a threat to both the people we support and our teams so all visitors will continue to be risk assessed and are expected to adhere to the guidance on LFD testing and infection control.

In case of a positive test result, all visits will be suspended for the isolation period.

We have also asked that our service managers coordinate visits so that we are able to keep the number of visitors at a safe number.

I hope that you will feel reassured that we are doing all we can to support you and your family member. If you have any further questions, please view the [COVID-19 family resource](#)

[section](#) of our website, do address any questions or concerns specific to your loved one with the team at the service. We would like to take this opportunity to thank you for understanding and ongoing support.

Our best wishes to you and your family,

Achieve together

