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1<sup>st</sup> April 2021

## **Visiting Loved Ones in Supported Living Settings**

Dear,

I hope you are well.

New guidance has been released from the government about visiting loved ones in Supported Living Settings which we wanted to update you on. The link to the full government guidance is [here](#).

### **What it means for you**

The government guidelines for visits to Supported Living settings stipulates that LFD testing is in place to manage the risks. However, we know that sadly many of our Supported Living services still don't have access to LFD test kits as they don't meet the eligibility criteria laid out by the Government and we want to make sure that all of the people we support and their families are able to meet safely. Therefore, we will be following these guidelines:

### **Supported Living Services with access to LFD tests**

Our team members will work with people we support to complete a Named Visitor Risk Assessment which will then be signed off by the Operations Director.

### **Supported Living Services without access to LFD tests**

#### **Individual with Capacity**

If a person we support has capacity to make a decision and wants to invite a named individual to visit then a Risk Management Plan (RMP) will need to be completed by the manager of the home. This RMP will detail all measures in place to reduce the risk of the visitor bringing COVID-19 into the home.

As home visits haven't yet been signed off by the Government if an individual with capacity wants to leave their home for an indoor visit to family or friends, then a RMP will also need to be completed to manage the risk of the person we support potentially returning to the home with COVID-19.

#### **Individuals lacking capacity to make decisions about visits**

As we are unable to sign off visits that override Government easing of restrictions, but where we feel that the person we support would benefit from seeing their family, then we will pursue formal Best Interest sign off. This sign off will need to include support from the individuals



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Social Worker and cannot just be a decision taken by the home or family member. If a Best Interest decision is in place this will be detailed in the Named Visitor risk assessment.

I hope that you will feel reassured that we are doing all we can to support you and your family member. If you have any questions please don't hesitate to contact me

Best wishes

Emma

CEO